

COLONY

TOOLS & EQUIPMENT ■ SUPPLIES ■ SAFETY PRODUCTS ■ TOOL REPAIR ■ RENTALS

March 23, 2020

Dear Valued Customers,

In the wake of recent events and general public health concern over the spread of coronavirus/COVID-19, we wanted to make you aware of our preparations for ensuring a safe environment for our customers and staff.

First and foremost, ALL Colony locations, as of right now, are open for normal business hours. Our distribution centers and delivery trucks are in full operation. We are committed to remaining open & operational to make sure you get the products you need, when you need them.

The demand for PPE (Personal Protection Products) and cleaning supplies has surged. We are working very hard to procure product and fill orders for these products as fast as possible. No one understands the importance of this more than us.

All Colony locations will be continuously cleaned and disinfected with the proper cleaning products. We encourage you place your orders via phone, email or on-line. We have no minimum order for delivery, so we urge you to take advantage of our NEXT DAY delivery service. If you prefer to pick up your order, we have introduced "Curbside Pickup Only" at our showroom locations and will have your order ready to go when you arrive.

All Colony Associates have been made aware of CDC guidelines in response to this crisis. We are taking this very seriously including regular hand washing and practicing good respiratory hygiene while maintaining a safe social distance. If you choose to come into our stores, we ask that you also abide by these guidelines to help our associates and their families remain healthy and safe.

We have you to thank for making us the best company in our industry. As always, please feel free to contact me personally to respond to any questions, problems, suggestions or emergencies you might have. Nothing is more important to us than understanding how to serve you better.

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